



# 5 HELPFUL TIPS FOR A HOMEOWNER

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As a homeowner, it is very important to do your due diligence when picking the right roofing contractor. These tips will help you know what to look for, and be proactive in your roofing process.

## 1. DO NOT LET YOUR CONTRACTOR CHOOSE YOUR ROOF FOR YOU.

- Before getting any quotes, get a rough idea of what type of roof you want. Do a little research on what is available for your type of roof (flat or slope). Leaving it up to your contractor to tell you what roof to install might open the door to an unsatisfactory job. Make sure you communicate what your needs and wants are to your estimator so he can set you in the right direction.

## 2. HOW LONG HAS THE CONTRACTOR BEEN IN BUSINESS?

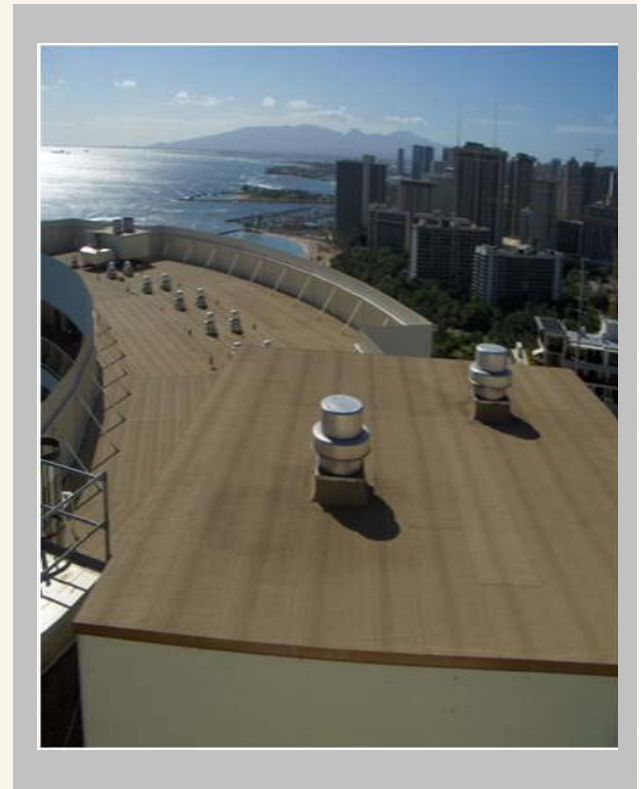
- Having the peace of mind that your contractor will be able to back up their warranty is a very important factor in choosing a roofer. A contractor who has been in business for a while has experience, connections and has a greater chance of being there in the future.

## 3. IS THE CONTRACTOR LICENSED AND INSURED?

- This is one of the most important pieces of information for a homeowner to know. If the contractor is not licensed and insured, the homeowner assumes all liability and responsibility should anyone get hurt on the job. Before signing any contracts, go to [pvl.hawaii.gov/pvlsearch/app](http://pvl.hawaii.gov/pvlsearch/app) and search the contractor to make sure they are insured, that their license covers roofing, and that they're all current.

## 4. TAKE THE TIME TO KNOW YOUR OPTIONS.

- Once you determine your budget, take the time to get educated in the different options you have. Ask questions and be sure to get literature from your estimator about the different types of roofing. Ask questions about warranty coverage, installation, colors, etc.



## 5. ASK QUESTIONS!

- Installing a new roof is a huge investment; make sure your contractor is knowledgeable and working for you! Ask as many questions as you need to feel comfortable with the process. Lack of communication between the homeowner and contractor can only lead to dissatisfaction. Be proactive.